

SALES TERMS AND CONDITIONS 2025 ed01

CAMPING *** « Les Chalets de Dordogne»
544 impasse du moutard,

24500 RAZAC D'EYMET Tel 05 53 63 97 56

email : contact@leschaletsdedordogne.com

<https://www.leschaletsdedordogne.com>

Article 1 - Sales Terms and Conditions

The present sales terms and conditions rule all the stays sold on the website <https://www.leschaletsdedordogne.com>.

They are included in the contract binding the establishment and the customers.

The client agrees to acknowledge these terms and conditions prior to any booking request for a stay concerning himself and any other person enjoying the stay.

According to the law in force, the present terms and conditions are available for the client for information only and prior to any contract for holiday purchase. The terms and conditions are available on written request to the establishment office.

Article 2 - Booking conditions

2.1 Price and payment

All prices are given in Euros, including VAT. The guest's attention is drawn to the fact that the tourist tax is 0,66€ /night for one adult more than 18 years (depends on the country)

A 30% account is necessary to book the reservation and the extra 70% of money to pay 30 days before the arrival.

Camping pitches booking requests: Pitches booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

Rented accommodations booking requests: Rented accommodations booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

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Should you have any delay on the day of arrival and don't warn the establishment, the accommodation will be available 10 hours after the arrival date mentioned on the lease. After this time limit and without written message, the booking will be cancelled and the deposit will remain acquired for the establishment.

2.2 Changing your booking request

No discount will be granted for late arrivals and/or early departures.

2.3 Cancellations

According to the general sales terms and conditions, any booking with unpaid balance will be cancelled. 100 % of the deposit will be paid back for any cancellation received at least 40 days before the date of arrival (except 20 € administration fees).

2.4 Withdrawals

The legal dispositions related to withdrawals on on-line sales do not apply to tourist services (article L.121-20-4 from the French Code de la consommation).

For any on-line booking, customers will have no right of withdrawal.

2.5 Cancellation Insurance (only if the establishment proposes cancellation insurance)

We advise you to subscribe cancellation insurance. This contract offers you cancellation insurance enabling you have the paid sum back if you cancel your stay or leave earlier under certain events and circumstances (illness, accident, etc.).

Insurance prices: Rented accommodations: 4.5%

Article 3 - During your stay

3.1 Arrivals and departures

In rented accommodations and camping pitches, arrivals from 16 p.m. and departures before 10 a.m.

3.2 Guarantee

A 200 € guarantee will be deposit on your arrival. It will be given back on your departure during the reception opening hours and after inventory of fixtures. Any damage will be invoiced and added to the price of the stay as well as the cleaning fees if the accommodation is not perfectly clean when you leave. If you cannot attend the inventory of fixtures, your guarantee will be sent back by post.

3.3 Departures

Any delay for giving back the key and leaving the pitch after 11 a.m. will be invoiced one extra night. Should your stay be extended, you must warn the establishment at least 24 hours before the departure date set previously.

3.4 Animals

Animals are not allowed.

3.5 Policies and procedures

In accordance with the law in force, the guest agrees to subscribe to the Policies and procedures, listed in the Préfecture, available at the reception desk, it will be given on demand.

Article 4 - Liability

The establishment is not liable for any damages on the holiday-maker's equipment. Holiday-makers must have subscribed civil liability insurance for their equipment (FFCC, ANWB, ADAC, etc.).

Article 5 - Applicable Law

These general conditions are subject to French law and all disputes concerning their application falls under the jurisdiction of the High Court or Tribunal de Commerce de Bergerac .